

Office of Medicaid Policy and Planning MS 07, 402 W. WASHINGTON STREET, ROOM W382 INDIANAPOLIS, IN 46204-2739

### Important information about your Medicaid

Beginning November 15, 2016, the Hoosier Healthwise program will hold a special open enrollment for all Hoosier Healthwise members. As a current Hoosier Healthwise member, or as the parent or guardian of a current member, you may change health plans during this special open enrollment period or remain with your current health plan. The Hoosier Healthwise program will continue to provide you and/or your child(ren) with full Medicaid benefits in addition to care coordination services based on **your** needs!

The open enrollment period begins on November 15, 2016 and ends on December 15, 2016. All changes to new health plans will take effect on January 1, 2017. If you do not wish to choose a new health plan and do not make a change by December 15, 2016, you will remain with your current health plan and will not have another opportunity to change plans until your open enrollment period occurs.

# What is a health plan?

A health plan is a group of doctors, pharmacies and hospitals that work together to help you get the health services you need. You may choose from any of the following health plans: **Anthem, CareSource, Managed Health Services (MHS) or MDwise**. All plans offer the same base Medicaid services but may work with different doctors or hospitals and may offer special programs or additional benefits that you would like. A Health Plan Summary sheet with more information about the health plans is included with this notice.

## Action Needed

- **Review the Health Plan Summary sheet** to learn more about the different health plans (Anthem, CareSource, Managed Health Services (MHS) or MDwise) and decide which is best for you. Call the Hoosier Healthwise Helpline any time to learn more and to see if your doctor works with the health plan you may wish to change to.
- If you wish to do so, call the Hoosier Healthwise Helpline to change your health plan. It is better for you to choose, so you can get the care you need from your own doctor who knows your medical history.
- Change your health plan by December 15, 2016, or you will not be able to change again until your open enrollment period occurs.
- If you are satisfied with you/your child's current health plan, no action is required.
- Families often find it helpful to pick the same health plan for everyone in their family, although it is not required. If you have more than one member of your family in Hoosier Healthwise, remember to make a choice for everyone in your family.

## Need more information?

## Call the Hoosier Healthwise Helpline at 1-800-889-9949 for additional assistance.

This information is available in an alternative format upon request. Please call 1-800-889-9949.

